



Firelands Federal Credit Union | Mailing Address: P.O. Box 8005, Bellevue, OH 44811 | Phone: 1-800-276-5775

## FOR IMMEDIATE RELEASE

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### Financial Counseling Now Available at Firelands Federal Credit Union

BELLEVUE, OH- Firelands Federal Credit Union (Firelands FCU) will now provide free, private financial counseling sessions to members and the local community at all of their branches.

Firelands FCU is pleased to recognize 15 team members for recently earning their Certified Credit Union Financial Counselor (CCUFC) designation to kick-start the new counseling program.

To receive the CCUFC designation, each team member successfully completed the CUNA Financial Counseling Certification Program, a 5-month training consisting of nine courses and a final proctored exam. The program was developed to help identify financial challenges and provide intervention and assistance to help members secure a path to reach their long-term financial goals.

With Certified Credit Union Financial Counselors on staff, Firelands FCU is now able to better:

- Help individuals budget money, build savings, improve credit scores, and decrease debt.
- Provide clarity for members while mapping out financial goals
- Remove roadblocks and establish plans that help navigate the unexpected

“When people fall on hard times, it can be overwhelming to navigate them without guidance,” said Dominic Despues, Senior Vice President of Member Experience. “With our 15 certified financial counselors, Firelands FCU members and the areas we serve have more resources available to them when they are in need.”

To learn more about Firelands FCU or to make an appointment, visit [www.firelandsfcu.org/services-tools/financial-coaching](http://www.firelandsfcu.org/services-tools/financial-coaching).

**About Firelands FCU:** Firelands Federal Credit Union had its humble beginnings in 1955, when seven Nickel Plate Road employees joined together to form a financial savings club. When officially chartered in 1957, the credit union was open only to railroad employees, but in 1970, opened its membership to include anyone who lives or works in Erie, Huron and Crawford counties. Today, Firelands FCU serves over 34,000 members.



As a member-owned credit union, the earnings on Firelands FCU's business activities are returned to the member-owner in the form of higher earnings on savings, lower rates on loans, and a wide range of related financial services at the lowest possible cost. Learn more by visiting: [www.firelandsfcu.org](http://www.firelandsfcu.org).

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