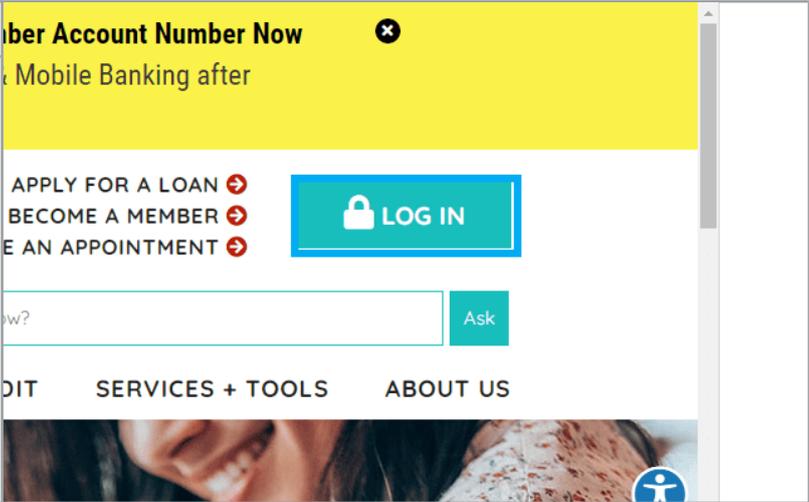
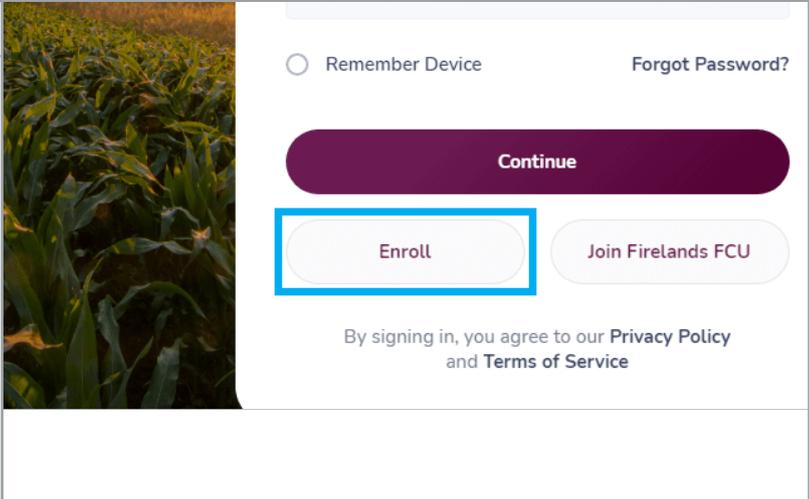
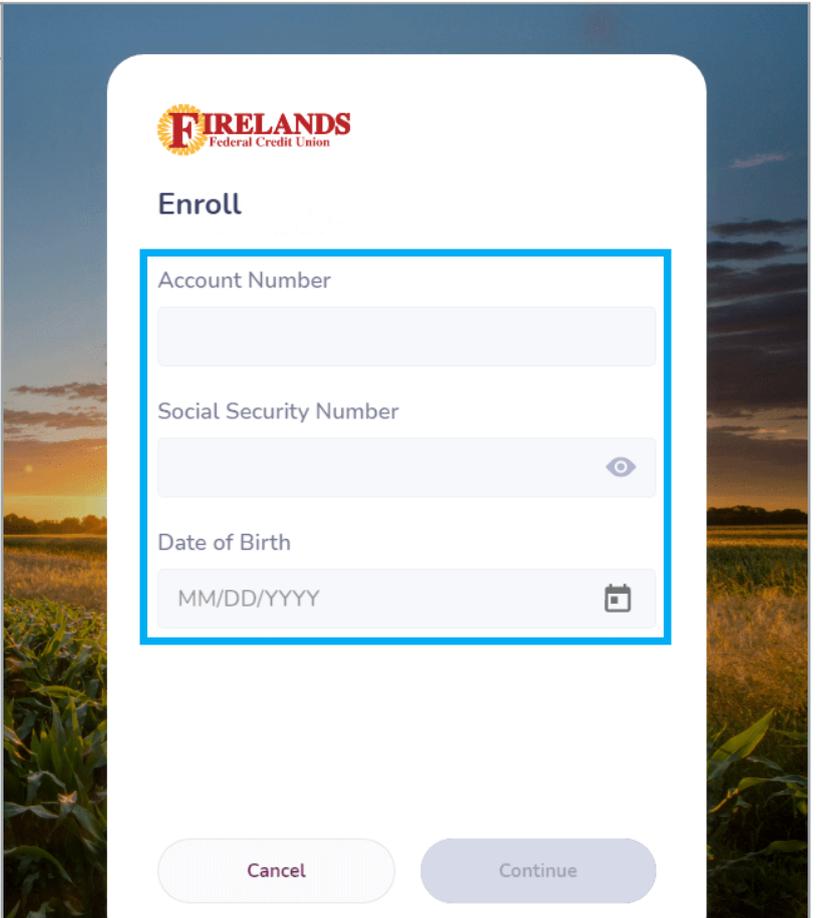


<p>1</p> <p>Visit our homepage at www.firelandsfcu.org and click on the Log In button.</p>	 <p>The screenshot shows the Firelands FCU homepage. At the top, there is a yellow banner with the text "Remember Account Number Now" and "Mobile Banking after". Below the banner, there are three menu items: "APPLY FOR A LOAN", "BECOME A MEMBER", and "MAKE AN APPOINTMENT", each with a right-pointing arrow. To the right of these items is a blue "LOG IN" button with a lock icon. Below the menu items is a search bar with the text "w?" and an "Ask" button. At the bottom of the page, there is a navigation menu with "DIT", "SERVICES + TOOLS", and "ABOUT US". A partial image of a smiling woman is visible at the bottom of the page.</p>
<p>2</p> <p>Click Enroll.</p>	 <p>The screenshot shows the Firelands FCU login page. On the left, there is a vertical image of a cornfield. On the right, there is a login form. At the top of the form, there is a radio button for "Remember Device" and a link for "Forgot Password?". Below this is a large purple "Continue" button. Underneath the "Continue" button is a blue-bordered "Enroll" button, which is highlighted with a blue box. To the right of the "Enroll" button is a "Join Firelands FCU" button. At the bottom of the form, there is a line of text: "By signing in, you agree to our Privacy Policy and Terms of Service".</p>

3



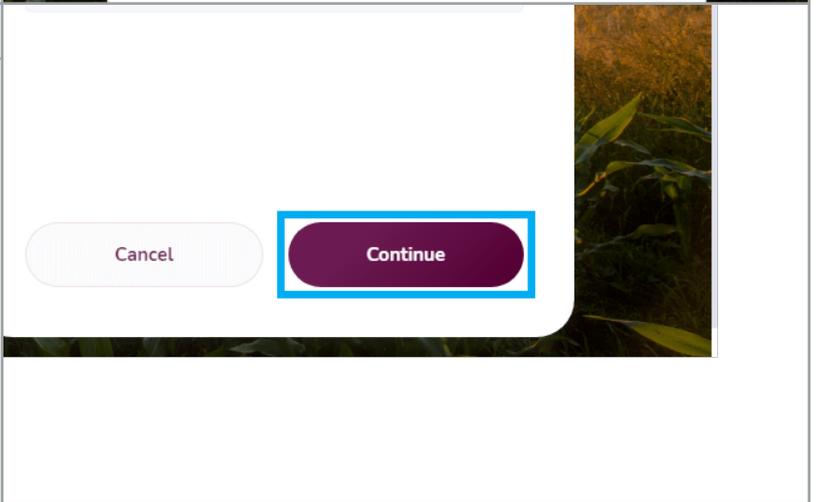
Enter your account number, social security number, and date of birth.

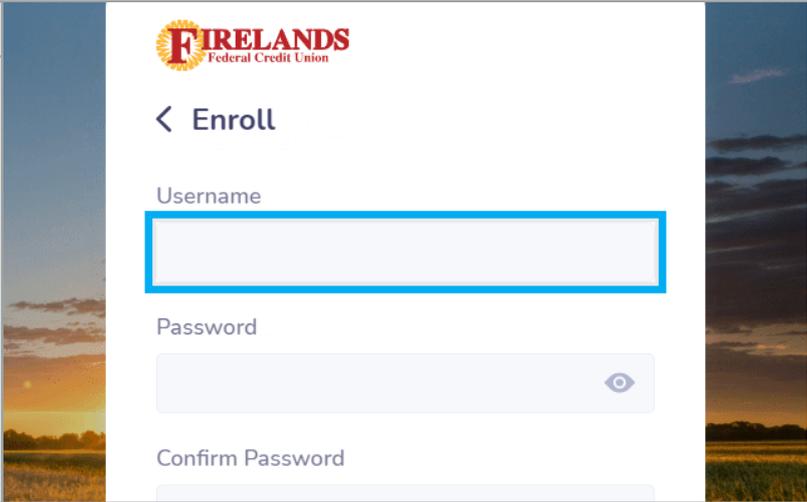
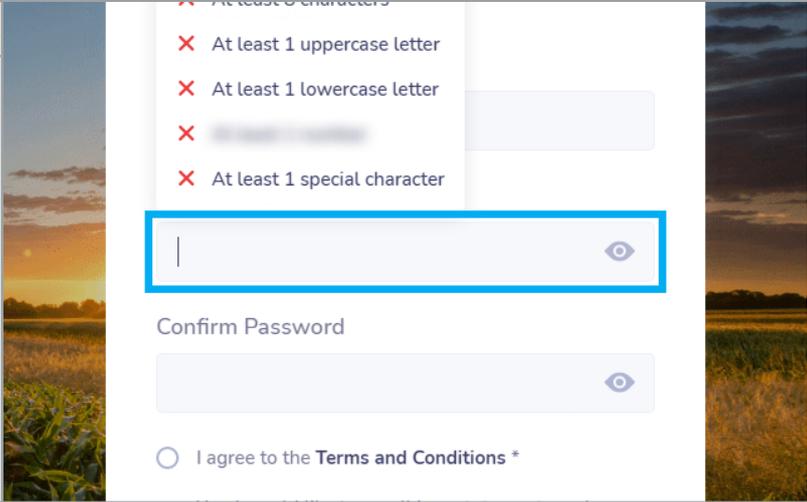
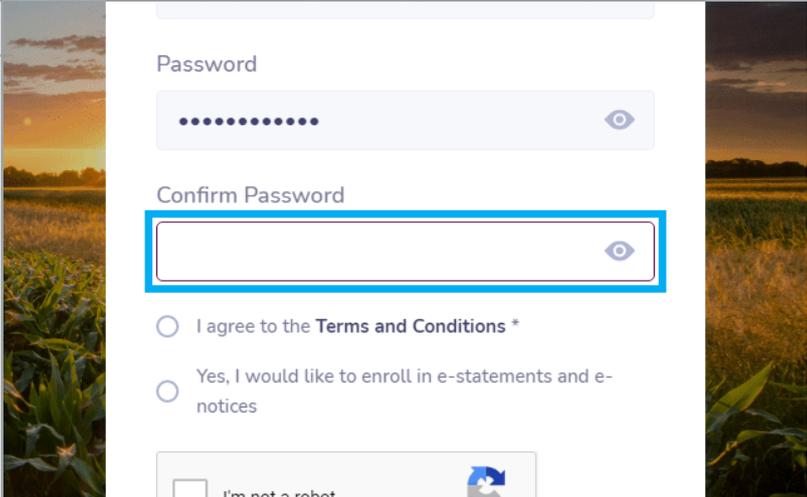


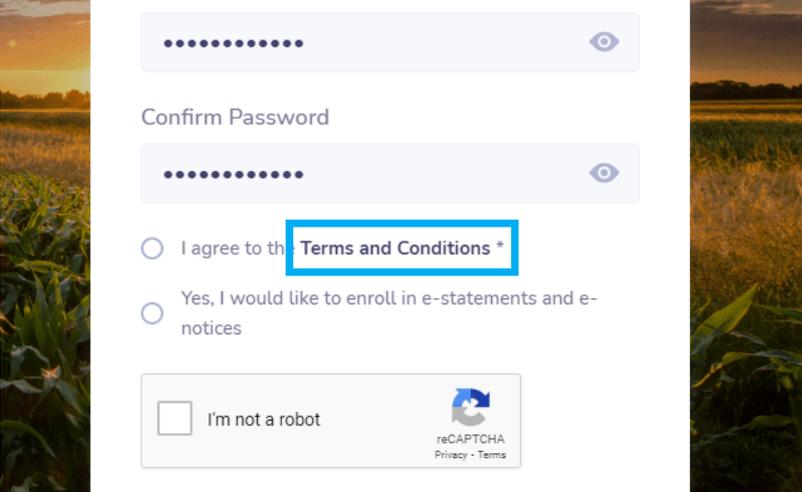
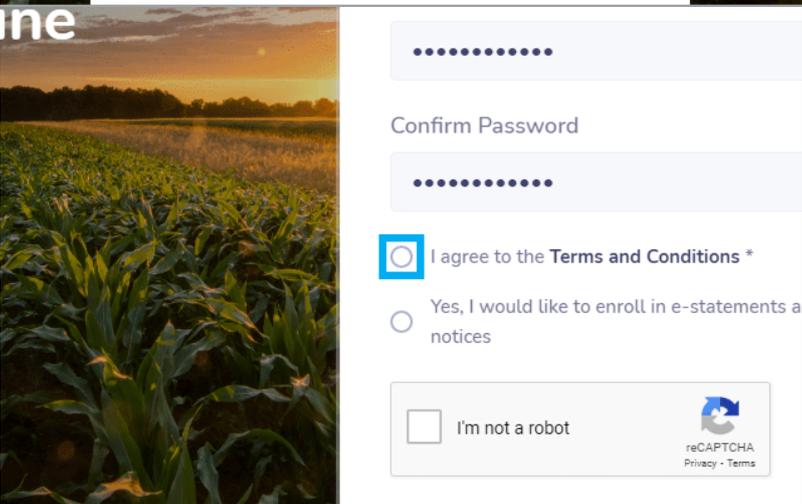
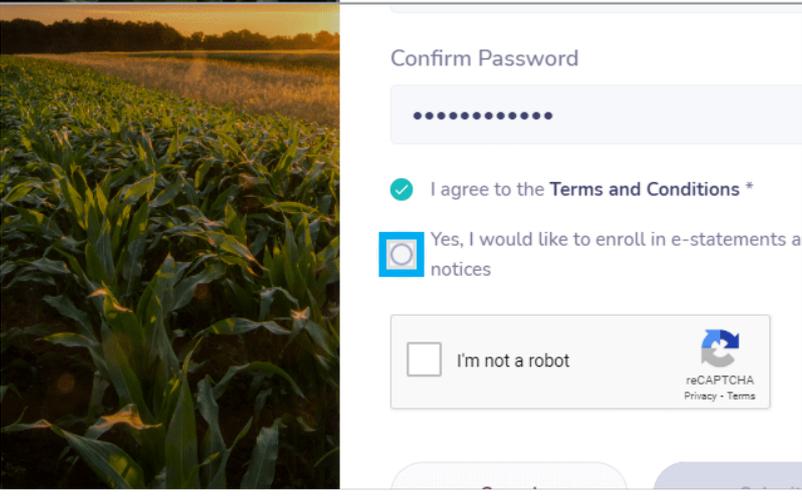
4

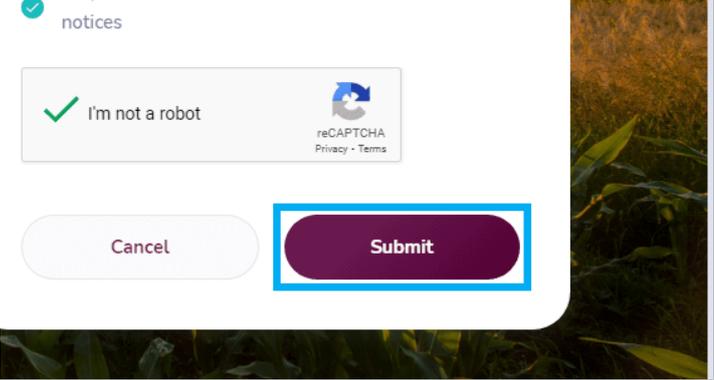
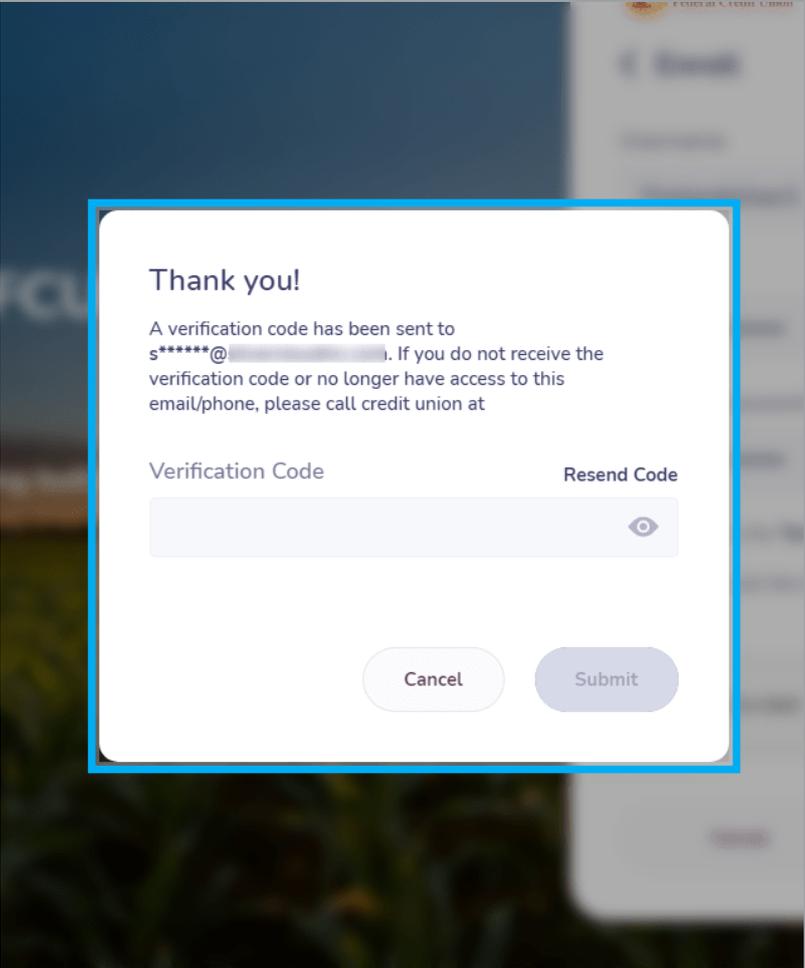


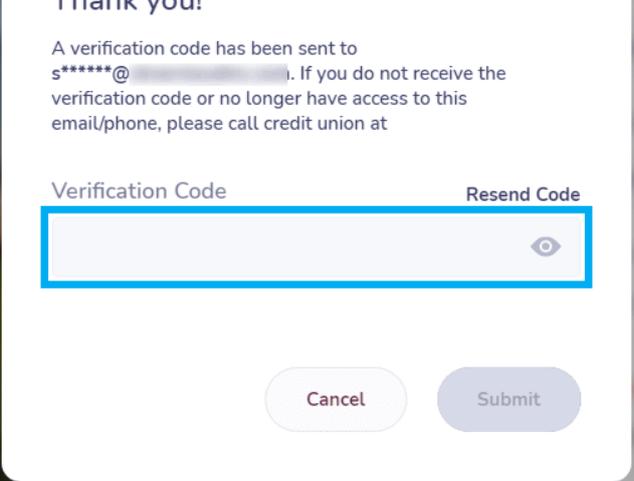
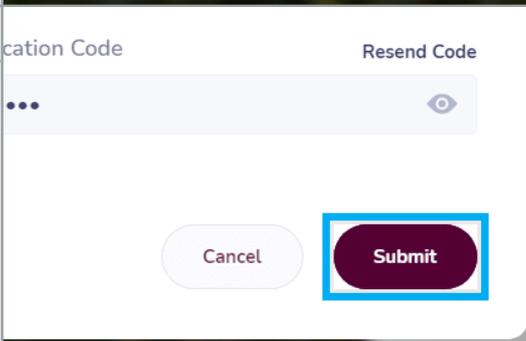
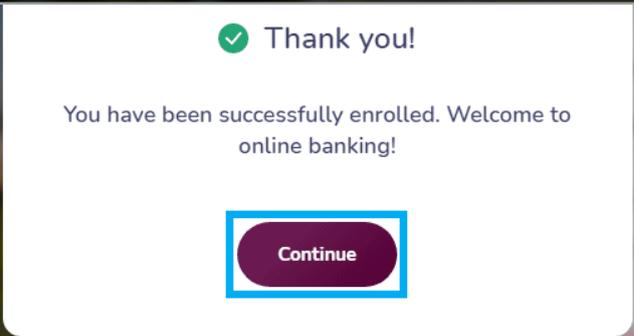
Click [Continue](#).



<p>5</p> <p>Enter your new username.</p>	 <p>The screenshot shows the 'Enroll' page for Firelands Federal Credit Union. The 'Username' field is highlighted with a blue box. Below it are fields for 'Password' and 'Confirm Password'. A dropdown menu is open over the 'Confirm Password' field, listing password requirements: 'At least 8 characters', 'At least 1 uppercase letter', 'At least 1 lowercase letter', 'At least 1 special character', and 'At least 1 number'.</p>
<p>6</p> <p>Enter your new password by following the specification on the screen.</p>	 <p>The screenshot shows the 'Enroll' page with the 'Password' field highlighted by a blue box. The 'Confirm Password' field is visible below it. The dropdown menu from the previous step is still open, showing the password requirements.</p>
<p>7</p> <p>Confirm your new password.</p>	 <p>The screenshot shows the 'Enroll' page with the 'Confirm Password' field highlighted by a blue box. The 'Password' field is visible above it. The dropdown menu is no longer open. At the bottom, there are radio buttons for 'I agree to the Terms and Conditions *' and 'Yes, I would like to enroll in e-statements and e-notices', and a reCAPTCHA 'I'm not a robot' checkbox.</p>

<p>8</p> <p> Read the Terms and Conditions by clicking on the following link.</p>	
<p>9</p> <p> Select the checkbox to acknowledge that you have read and accepted the Terms & Conditions of service.</p>	
<p>10</p> <p> Select the checkbox if you would like to enroll in e-Statements and e-Notices.</p>	

<p>11</p> <p>Click Submit once you are finished.</p>	 <p>notices</p> <p>I'm not a robot</p> <p>reCAPTCHA Privacy - Terms</p> <p>Cancel Submit</p>
<p>12</p> <p>For your security, we will send a verification code to the email address we have on file.</p>	 <p>Thank you!</p> <p>A verification code has been sent to s*****@..... If you do not receive the verification code or no longer have access to this email/phone, please call credit union at</p> <p>Verification Code Resend Code</p> <p>Cancel Submit</p>

<p>13</p> <p>Enter the verification code...</p>	
<p>14</p> <p>...and click Submit.</p>	
<p>15</p> <p>Great! You will receive a confirmation message once you have successfully enrolled in Online Banking.</p> <p>Click Continue.</p>	



That's it. You're done. You will be redirected to your Online Banking homepage.

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