



Firelands Federal Credit Union | Mailing Address: P.O. Box 8005, Bellevue, OH 44811 | Phone: 1-800-276-5775

## FOR IMMEDIATE RELEASE

### Contact:

Melanie Myers, Communications Coordinator  
Firelands Federal Credit Union  
Phone: 567-805-4205  
Email: myersm@firelandsfcu.org

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### Firelands FCU Welcomes Two to Leadership Team

BELLEVUE, OH- Firelands Federal Credit Union (Firelands FCU) is proud to welcome two new additions to the Firelands FCU leadership team with the appointment of Angela Grimmer, VP Mortgage Lending, and Dominic Despues, VP Member Experience.

Grimmer joins the Firelands FCU Mortgage department with 15+ years of experience in mortgage, consumer lending, & financial services. She was first welcomed to the credit union in July 2021, where she worked closely with Lynn Devereaux, Firelands FCU's previous VP Mortgage Lending, until her retirement in December 2021. Grimmer now provides oversight to all mortgage loan operations and is already continuing Firelands FCU's success in providing services to those throughout the areas we serve.

"I am excited to start a new challenge within Firelands FCU and look forward to working with the team to further develop the already prosperous department," said Grimmer. "I am fortunate to be joining such a respected company that prides itself on top quality service."

Despues joins Firelands FCU with vast leadership experience following his service in the U.S. Navy and previous role serving as Assistant Vice President of Retail Services for Arrowhead Credit Union. In that role, he provided services to more than 173,000 members and learned strategic planning, team dynamics, and the value of fostering and nurturing customer relationships. In his new position, Despues is charged with planning, facilitating, implementing, and analyzing all aspects of member service and member experience at Firelands FCU. With a recent relocation to Ohio, Despues is happiest spending time with his family and enjoys traveling and exploring new places.

"I am a strong believer that the member is the most important aspect of any organization," said Despues. "I look forward to assisting our members and providing service to the local community."

"There could be no better choice than these two to help lead our credit union," said Firelands FCU President/CEO Brett Montague. "We are thrilled to have them both here with us as we strive to make Firelands FCU the preferred financial institution in our communities."

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